

WELCOME!

DPM- Preferred[®] Program

The Healthcare Malpractice
Insurance Program
Designed Exclusively for You.

 **Medical
Protective**

a Berkshire Hathaway company

Strength. Defense. Solutions. Since 1899.

DT Podiatric Preferred, LLC
A DATA TRACE COMPANY

DPM 
Preferred



DPM-Preferred.com
1-866-516-6046

Welcome!

We are pleased and honored to welcome you to Medical Protective and would like to thank you for choosing the DPM-Preferred Program[®], the healthcare malpractice insurance program designed exclusively for podiatric physicians.

Your Healthcare Malpractice Coverage through Medical Protective

As a podiatrist, we know you appreciate the importance of stability and strength in your malpractice insurance carrier. So, it should be a comfort to know that Medical Protective has more than 114 years of experience in protecting the assets and reputations of healthcare providers nationwide and, as a Berkshire Hathaway Company, has the highest financial ratings in the industry: A++ from A.M. Best. Rest assured that with Medical Protective, you'll experience stable premiums, exceptional courtroom performance should you ever need it, policy provisions that are in your favor, and many other benefits structured to help you mitigate your future risk.

Your DT Podiatric Preferred Risk Purchasing Group Membership

DT Podiatric Preferred, LLC, a risk purchasing group, has aligned exclusively with Medical Protective and its affiliates to offer the DPM-Preferred Program. With your membership in DPM-Preferred, you are entitled to many indispensable benefits including continuing education programs, risk management programs, resource materials, and oversight from an esteemed advisory board.

Access to Online Tools

Available 24 hours a day, 7 days a week, MedPro.com and DPM-Preferred.com can help you eliminate extra paperwork and phone calls.

Visit MedPro.com to:

- Access your Certificate of Insurance
- Perform online credentialing coverage verification

Visit DPM-Preferred.com for:

- Member access to your annual Risk Management course
- Industry news in the DPM-Preferred Resource Shelf

How to Report an Incident or Claim to Medical Protective

How to report a claim:

- Dial 1-800-4MEDPRO to contact the Medical Protective customer service center.
- Please advise them that you have a new claim or suit to report.
- A customer service representative will request some basic information and align you with the appropriate representative.

Information checklist of new claim reporting:

Please have this information available when you call to report a claim.

- Phone and fax number where you can be reached by a claims professional.
- What documents, if any, did you receive?
- If served with legal papers, when were the papers received?

How to report an incident:

i.e., circumstances where you believe a claim could be made in the future.

- Dial 1-800-4MEDPRO to contact the customer service center where a customer service rep will direct you to the claims professional who will handle your matter.
- Your claims professional will send you an incident report form.
- Once completed, you will either fax or mail the incident report as instructed on the form or by the claims professional. Please include all correspondence received from the claimant or the claimant's representative, as well as any other pertinent material you may have. When the forms are received, a confirmation letter will be sent notifying you that we have received the proper documentation and recorded it as an incident.
- Your claims professional will contact you with any additional questions.

Claims fast-facts:

- Medical Protective manages over 15,000 cases annually.
- More than 80% of cases are closed without making a loss payment.
- When we go to trial, we go to win. We win nearly 90% of the time.
- Our claims professionals average 20+ years of experience.
- Only top-notch, local attorneys represent and defend our insureds.

*Free extended reporting endorsement available to physicians who permanently retire (at any age), have been insured with MedPro for one year, and have retroactive date at least 24 months prior to the date of retirement. Product availability varies based upon business and regulatory approval and differs between companies. MedPro internal data 2001-2011. All products administered and underwritten by Medical Protective or its affiliates. Visit medpro.com/affiliates for more information.

Customized Risk Management Capabilities

We are committed to helping you reduce liability. As an active member in DT Podiatric Preferred, you are required to complete an annual online 6-hour risk management course. The course, specifically tailored to podiatric physicians, will satisfy your risk management requirement for your current Medical Protective policy period and is available to DPM-Preferred members free of charge.

Visit **DPM-Preferred.com** and log in to the Members Only section to complete your risk management requirement today.

You can also take advantage of the additional risk management solutions provided by Medical Protective. Medical Protective's risk management experts continually publish research on risk issues and promote patient safety and satisfaction strategies. In addition, their customized consulting services are designed to meet your needs while respecting your budget and your time.

Information Services

- Electronic risk newsletter
- Website access to risk tools, information and updates
- Reference manuals
- Support services for doctors facing the litigation process
- Practice guidelines addressing timely and relevant topics
- Webinars

Clinical Risk Management Consulting Team

- On-site visits and risk surveys
- Review of policies, procedures, and forms
- Phone consultations with expert risk management professional
- Literature on risk topics related to podiatry
- Client risk program evaluation



Medical Protective and DT Podiatric Preferred, LLC, look forward to serving your needs as a valued member of the DPM-Preferred Program.

Exclusive DPM-Preferred Member Benefits

From DT Podiatric Preferred, LLC

Your subscription to *Foot and Ankle Quarterly*

Experience quality seminars from leading lecturers in the field with your free subscription to *Foot and Ankle Quarterly*. Satisfy your recertification requirements by addressing topics relevant to daily practice, as well as the latest in evidence-based research, developments, and techniques. Your annual subscription is worth up to 24 continuing education contact hours.

Your clinical risk management program with CE contact hours

Risk management education is an integral part of your everyday practice management. The DPM-Preferred Program encourages members, through the requirement of an annual mandatory risk management course, to utilize our provided tools to better understand and manage your risk as a podiatric physician, while earning up to 6 CE contact hours in the process.

Access to the DPM-Preferred Resource Shelf

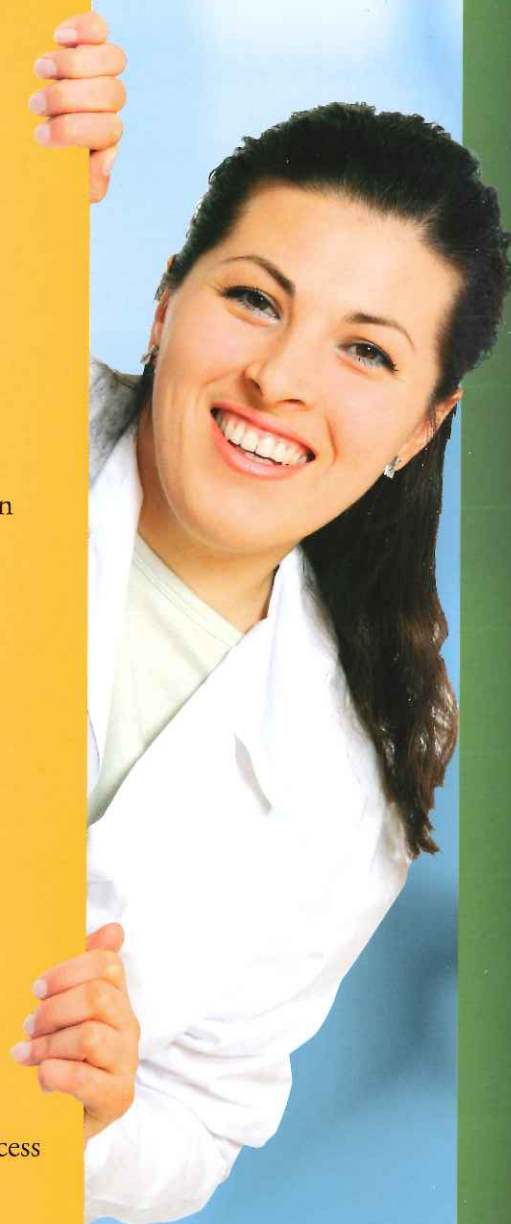
As a DPM-Preferred Program member, you may log in to the DPM-Preferred Resource Shelf (DPM-Preferred.com) for free access to current literature, ranging anywhere from important podiatric articles to informative white papers.

Oversight from top national podiatric leaders

The DPM-Preferred Podiatric Advisory Board consists of prominent podiatric physicians who are knowledgeable in claims trends, risk prevention, grants, and medical education. Their skill sets will be used to determine the needs of members and to assist in developing underwriting requirements with Medical Protective.

Questions about your DPM-Preferred benefits?

Call 1-866-516-6046



Knowing Who to Call

Your time is valuable. That is why we will always work to make it as easy as possible for you to reach us when you need us.

Your agent will be your primary contact for anything relating to your professional liability insurance with Medical Protective, or one of its affiliate companies. Call your agent if you have questions about:

- Your coverage
- Change in your practice
- Policy renewals
- Policy billing and payment plans

As a member of the DPM-Preferred Program, you can now take advantage of the new and exciting benefits this program has to offer. If you ever have questions about any of these benefits, please contact DT Podiatric Preferred to speak with a trained DPM-Preferred representative directly. Call 1-866-516-6046 if you have questions about:

- Your subscription to *Foot and Ankle Quarterly*
- Completing the annual risk management program
- Your access to the DPM-Preferred Resource Shelf
- Your RPG annual membership fee and payment information

Quick Call Resource.

Coverage, policy renewal, or policy billing questions? *Call your agent*

Reporting a claim?

1-800-4MEDPRO

Foot and Ankle Quarterly subscription questions?

1-866-516-6046

Clinical risk management questions?

1-800-4MEDPRO

DPM-Preferred billing questions?

1-866-516-6046

